



“Going the extra mile with service and quality since 1986”

Pledge of Service Excellence and Growth

The BZ & Sons management team pledges to:

- Operate the company with business practices that are ethically uncompromising and fiscally sound.
- Follow industry Best Maintenance Practices (BMPs) wherever available.
- Encourage all employees to provide input on developing short and long-term strategies.
- Strive for 15% or better long-term real growth.
- Provide consistently great customer service by training and empowering employees to satisfy customers’ desires and to do their best to resolve all customer problems or complaints.
- Maintain and operate company equipment to the highest OEM standards.